

Vacumetal, located in Oosterhout at Gouden Rijderstraat 5, 4903 RD, values the protection of your personal data. In this privacy statement, we explain how we handle the personal data we process. This statement complies with relevant legislation, including the General Data Protection Regulation (GDPR).

## 1. Personal data we process

Vacumetal may process the following personal data from you:

- First and last name
- Address details
- Phone number
- Email address
- IP address
- Other personal data that you actively provide, for example by filling out the contact form on our website

## 2. Why we process personal data

We process your personal data for the following purposes:

- Handling your payments
- Sending our newsletter and/or other marketing activities
- To be able to call or email you if necessary to perform our services
- To inform you about changes to our services and products
- To deliver goods and services to you
- Vacuumetal analyzes your behavior on the website to improve our website and tailor our product and service offerings to your preferences

## 3. Why we process personal data

Vacumetal only shares your personal data with third parties if this is necessary for the execution of an agreement with you or to comply with a legal obligation. We do not sell your data to third parties.

## 4. Security of Personal Data

Vacumetal takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure, and unauthorized alteration. If you believe that your data is not properly secured or there are indications of misuse, please contact us.

## 5. Purposes of Data Processing

The personal data is processed by Vacumetal for the following purposes:

- Performing our services
- Maintaining customer contacts
- Marketing activities
- Improving our website and services

## 6. Legal Basis for Processing

The processing of your personal data is based on the following legal grounds:

- Execution of an agreement
- Compliance with a legal obligation
- Legitimate interest
- Consent

## 7. Recipients of Personal Data

Your personal data may be passed on to the following recipients:

- Suppliers and partners involved in the performance of our services
- IT service providers
- Government authorities if required by law

When transferring data to third parties, we ensure adequate safeguards to protect your privacy.

## 8. Retention Period

Vacumetal does not retain your personal data longer than strictly necessary to achieve the purposes for which your data is collected. We adhere to the following retention periods:

- Personal data for billing and administration: 7 years (legal retention period)
- Other personal data: a maximum of 2 years after the last contact

## 9. User Rights

You have the right to view, correct, or delete your personal data. Additionally, you have the right to withdraw your consent for data processing or object to the processing of your personal data by Vacumetal and you have the right to data portability. You can send a request to our email address [info@vacumetal.com](mailto:info@vacumetal.com).

## 10. Complaints Procedure and Liability

If you have a complaint about the processing of your personal data, we ask you to contact us. You also have the right to file a complaint with the national supervisory authority, the Dutch Data Protection Authority (Autoriteit Persoonsgegevens).

## 11. Automated Decision-Making

Vacumetal does not use automated decision-making that can affect you.

## 12. Cookies and Tracking

Vacumetal uses cookies and similar techniques to analyze and improve the use of the website. For more information about the use of cookies, we refer to our cookie policy.